

(FAQs)

1. What is the intended use of the DEXUP Surgical Helmet?

The helmet is a surgical device that pulls in and circulates fresh air throughout the helmet to aid user comfort.

2. What is the product made of?

The helmet is composed of a lightweight shell integrated with an air circulation system.

3. What are the main components of the helmet?

- Helmet shell (ABS/PC or equivalent)
- Air intake fan unit with filter
- Internal air ducts
- Power connection port or battery pack (depending on the model)
- Adjustable headband

4. How does the helmet operate?

The fan draws ambient air through a filter and distributes it evenly inside the helmet to provide continuous airflow around the user's face and head area.

5. What should be checked before using the helmet?

- Ensure the helmet and air unit are clean and undamaged
- Verify the power supply or battery charge

6. How do you wear and start the helmet?

- Place the helmet on the head
- Adjust the internal headband for a secure and comfortable fit
- Connect the power cable
- Switch on the battery unit
- Confirm that air is circulating evenly inside the helmet

7. What steps should be followed after use?

- Switch off the power and disconnect the air unit
- Remove the helmet carefully
- Follow cleaning and disinfection instructions

8. How should the helmet be stored?

Use the original packaging material for storing or transporting the equipment to ensure longevity, performance, and safety.

9. What precautions should be taken while using the helmet?

- Do not use the helmet if it is damaged, cracked, or has malfunctioning airflow
- Ensure all connections are tight before operation
- Only use original recommended accessories
- Do not expose electrical components to liquids
- Use only by trained medical personnel

10. Does the helmet protect against airborne infectious particles?

No, this device is not a respirator and does not provide protection against airborne infectious particles.

11. What is the service life of the helmet?

Under normal use and maintenance, the reusable helmet shell may be used for up to 5 years.

12. What are the disinfection instructions?

Helmet cleaning shall be done using surface disinfection only. Immersion or sterilization is strictly prohibited to prevent motor and airflow system damage.